

ገጽ 5

ከገጽ 5 ላይ ተገልጿል። ለገጽ 5 ላይ ተገልጿል። ለገጽ 5 ላይ ተገልጿል።

ገጽ 5 ላይ ተገልጿል። ለገጽ 5 ላይ ተገልጿል። ለገጽ 5 ላይ ተገልጿል።

ገጽ 6

ገጽ 6 ላይ ተገልጿል። ለገጽ 6 ላይ ተገልጿል። ለገጽ 6 ላይ ተገልጿል።

ገጽ 7

ገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል።

ገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል።

ገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል።

ገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል።

ገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል። ለገጽ 7 ላይ ተገልጿል።

**discriminatory
practice**

The following are examples of discriminatory practices when they are based on one of the grounds of discrimination:

- denying someone goods, services, facilities or accommodation
- refusing to employ or continue to employ someone or treating them unfairly in the workplace
- paying men and women differently when they are doing work of the same value
- following policies or practices that deprive people of employment opportunities
- communicating hate messages on the telephone or through the Internet
- harassing someone
- retaliating against a person who has filed a complaint with the Commission or someone who has filed a complaint for them

**duty to
accommodate**

The duty of an employer to make changes in the workplace to accommodate a person with special needs or for a service provider to adapt the way service is provided

**federally
regulated**

The Act applies to federally regulated employers and service providers. These include:

- federal departments, agencies and Crown corporations
- chartered banks
- airlines
- television and radio stations
- interprovincial communications and telephone companies
- interprovincial transportation companies, like buses and railways that travel between provinces
- First Nations governments and some other First Nations organizations
- other federally regulated industries, like some mining companies

**grounds of
discrimination**

- race

- national or ethnic origin
- colour
- religion
- age
- sex
- sexual orientation
- marital status
- family status
- disability
- a conviction for which you have been granted a pardon

human rights officer

A Commission employee who is professional and has expertise in human rights

public interest

A matter is in the public interest when there are concerns about public policy or public values

Respondent

The person or organization against whom a complaint is made

retaliate or retaliation

A negative act or behaviour by or on behalf of the respondent as a result of a complaint filed with the Commission

Tribunal

The Canadian Human Rights Tribunal, an organization under the Act

undue hardship

Circumstances involving cost, health or safety that would make it impossible or very difficult for an employer to meet the duty to accommodate